Parent Engagement & Satisfaction

What is **parent** engagement **and satisfaction**?

Parent engagement and satisfaction is the degree to which a parent feels their student's school provides a caring, safe, and supportive environment that partners effectively with them in their child's learning. The state measures parent engagement and satisfaction based on responses to a short survey that Idaho stakeholders developed to capture the extent to which parents agree with various positive statements about their student's school. The state contracts with AdvancED to administer this survey.

Why is **parent** engagement **and satisfaction** important?

Parents and schools are mutually accountable for a student's learning. Measuring parent satisfaction and engagement can provide schools with information about how parents view this critical partnership and identify opportunities for improvement.

How does Idaho calculate **parent engagement and satisfaction** for school accountability?

The parent survey asks respondents to rate their level of agreement with various questions, such as "My child's school provides me with resources and information to support my child's learning at home." For each of the eight satisfaction and engagement questions, parent responses range from Strongly Agree to Strongly Disagree. Parents can also respond "Unsure."

For each survey response, the state adds up the number of engagement questions with which the parent responded Strongly Agree or Agree. The state then calculates an aggregated level of parent satisfaction and engagement for a school based on the following formula:

Number of "Strongly Agree" or "Agree" responses to engagement questions

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Total number of responses to engagement questions

Parent satisfaction and engagement is shared on the school report card. This measure is not used to identify schools for support and improvement.

DATA SOURCES

Parent engagement survey calculations are based on responses students submitted during the state survey window April 15 – May 17, 2019.

Schools that did not participate in the survey were assigned 0% as the value on this indicator.

Questions? Contact the Assessment & Accountability team at assessments@sde.idaho.gov