
Need Assistance?

New to administering College Board assessments? Or a seasoned veteran looking for some additional support? The College Board is here to help!

General Information about the SAT Suite of Assessments

To get familiar with the SAT, review the online [Teacher Implementation Guide](#). For additional questions or assistance with planning for the Spring administration, contact our Idaho team directly, including Steve McCue, Idaho's field contact by phone 408-828-7410 or email IdahoSDSupport@collegeboard.org.

Bulk Registration

Access codes will be provided to the test coordinator and bulk registration coordinator. If you need assistance with accessing the system or troubleshooting a file upload, email: IdahoSDSupport@collegeboard.org.

Accommodations & Supports

Use our online [e-module](#) to learn more about each accommodation type, information about administering with accommodations, as well as guidance on submitting requests in SSD Online. If you have specific questions about a student or the status of a request, please contact our SSD Department at 855-373-6387.

Ordering and Materials

For SAT, all materials will be automatically ordered based on the number of students pre-identified in the bulk registration file and students with approved accommodations in SSD Online. No separate ordering is required. If you need additional materials, please contact IdahoSDSupport@collegeboard.org for assistance.

Test Day Administration and Issues

For questions or exceptions related to the administration on test day, please contact the Idaho Test Day & School Day Support line at: 866-253-0385.

Score Reporting

Before each score release, access codes are emailed to principals. To get familiar with our online score reporting portal for educators and students, review the online [score resources](#). If you need assistance with accessing the system or understanding specific reports, contact Steve McCue by phone 408-828-7410 or email IdahoSDSupport@collegeboard.org.

Student Testing/Eligibility to Test Questions

If you have a question about student participation on SAT School Day, please contact SDE: assessments@sde.idaho.gov.