



June 24, 2021

Reference #

Name

Address

City, State Zip

HELLO! WE HAVE IMPORTANT INFORMATION FOR YOUR HOUSEHOLD.

Your local school district has determined that one or more children in your household meet the criteria for receiving benefits in the program called Pandemic Electronic Benefit (P-EBT). This program was established to help cover the cost of meals that your child may have missed due to schools being closed or operating in a virtual learning environment. If you have children attending multiple schools, the benefits on each child’s card might be different than other siblings in the household depending upon each student’s learning model (hybrid learning, virtual learning or in-person learning).

The Idaho State Department of Education is the lead agency responsible for the administration of the Idaho P-EBT benefits to eligible students. The criteria used to determine eligibility for this is based on whether a child was eligible and enrolled in the School Meal Program (free or reduced school lunch) through an eligible Idaho school for school year 2020-2021; and the child did not receive free or reduced-price meals at the school because the school was closed or has been operating with reduced attendance or hours for at least **5 consecutive days** in the current school year.

The following child(ren) has/have been identified as eligible for this benefit:

- **Child 1 First and Last Name \$amount**

HOW DO YOU USE THIS BENEFIT?

You will be receiving a new P-EBT card for each child with the qualifying amount for the entire school year 2020-2021. You will receive an Electronic Benefit Transfer (EBT) card in the mail within the next 30 days.

Before using your card, you must set a Personal Identification Number (PIN). Call the EBT Customer Service Center at 1-888-432-4328 and select Option 4. When prompted to, enter the Date of Birth (DOB) for the child on this letter.



Please review the enclosed flyer. It provides important information on where your P-EBT benefits can be spent, what you can purchase with your benefits, and how the benefits can be used.

After using all the funds available on your card, please keep your card in a safe place. We will notify you if your child is eligible for any future P-EBT benefits.

FOR MORE INFORMATION

For a list of Frequently Asked Questions on using this P-EBT benefit, as well as information about Public Charge, visit our website at <https://www.sde.idaho.gov/cnp/sch-mp/pebt.html>, call the school your child attends, or call the P-EBT Hotline at 1-833-685-2557.

For questions regarding your P-EBT card, call Fidelity Information Services (FIS) customer service, 24/7, at 1-888-432-4328 or 1-800-377-3529 for TTY.

If you believe there are other children in your home who should have qualified for this benefit, contact your local school district where the child was enrolled during the 2020-2021 school year.

This institution is an equal opportunity employer.

Full USDA Nondiscrimination statement can be found at <https://www.fns.usda.gov/civil-rights/usda-nondiscrimination-statement-other-fns-programs>