



**Media Advisory**

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[www.sde.idaho.gov](http://www.sde.idaho.gov)

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## **CenturyLink Outage Impacts State Agency Phone Systems in Boise**

Boise – A nationwide communications outage has impacted the ability of customers to call the Idaho State Department of Education and other state agencies in the Boise area.

According to reports, CenturyLink was made aware of this outage, which impacts both commercial and residential customers, early this morning. There is no official estimate for when the outage may be resolved, but it may last as long as 24 to 48 hours.

In the meantime, the Idaho State Department of Education’s internet communication channels are up and running. If you need to reach staff at the department, please use email. Addresses for the agency’s primary contacts are listed on the division web pages at <http://www.sde.idaho.gov>. Alternatively, a comprehensive contact list for all State of Idaho employees is available at <https://www.idaho.gov/government/state-employee-search/>.

This media advisory will be updated as new information about the outage is available.

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